# SUPPORTS WAIVER CHANGES AND REVIEW

November 30, 2015

# **GOALS**

- ➤ Provide a brief review of the Supports Waiver
- ➤ Provide an explanation of the changes being made to the Supports Waiver effective January 1, 2016
- ➤ Answer questions related to the Supports Waiver

# **GLOSSARY**

SW Supports Waiver

POC Plan of Care

SE Supported Employment

SC Support Coordinator

CMS Centers for Medicare and Medicaid Services

PSH Permanent Supportive Housing

ICF/ID Intermediate Care Facility for People with Intellectual Disabilities

HIPAA Health Insurance Portability and Accountability Act

PERS Personal Emergency Response System

LGE Local Governing Entity

LRS Louisiana Rehabilitation Services

TTW Ticket to Work

# REFRESHER



# GENERAL INFORMATION

- ➤SW is geared for individuals who want to enhance their independence through involvement with employment and other community activities
- >SW was renewed July 1, 2014 for 5 additional years
- ➤SW currently serves approximately 1,700 individuals and has the capacity to serve up to 2050 as funding permits
- >SW is limited by the **ANNUAL SERVICE LIMITS** for each service, so it is not capped by a dollar amount

• Current Request for Services Registry Date - 11/30/2013

# **ELIGIBILITY**

- ➤ Must be 18 or older
- > Have a developmental disability which occurred before age 22
- ➤ Meet the Louisiana definition for a developmental disability
- ➤ Meet Medicaid eligibility requirements
- ➤ Meet ICF/ID level of care

# **SERVICES**

#### The SW has 9 services that include:

- 1. Supported Employment
- 2. Prevocational
- 3. Day Habilitation
- 4. Habilitation
- 5. Respite
- 6. Personal Emergency Response System
- 7. Support Coordination
- 8. Housing Stabilization
- 9. Housing Stabilization Transition

# **REVIEW OF SERVICES**



# SUPPORT COORDINATION

Support Coordinators (SC) assist individuals in gaining access to all of their necessary services, INCLUDING, employment, medical, social, educational, and other services, regardless of funding source for the services. SCs are responsible for on-going monitoring of the provision of services included in the individual's approved POC

# LIMITS FOR SUPPORT COORDINATION

Unit: monthly

Annual Service Limit: 12

Rate: \$152.68

HIPAA code: T2023

# REQUIREMENTS FOR SUPPORT COORDINATION

- ➤ Monthly phone contact
- ➤ Quarterly face-to face contact
  - To be completed in the place that they receive services: at the facility they attend, in their home, or on-the-job.
  - If the individual receives multiple services, then it should be completed in a rotation so that you are visiting them in all places where they receive services.

# **HABILITATION**

Habilitation is provided in the home or community, with services being based out of the individual's place of residence. Services are to be designed to assist the individual in acquiring, retaining, and improving self-help, socialization, and adaptive skills necessary to reside successfully in home and community based settings. Habilitation services can be provided at anytime of the day or night and any day of the week in order to achieve their specified goals.

# REQUIREMENTS FOR HABILITATION

- ➤ Based out of the home
- ➤ Provided on 1 staff to 1 individual receiving the service

# LIMITS FOR HABILITATION

Unit: 15 minutes

Annual Service Limit: 285 units

Rate: \$3.65

HIPAA code: T2019

# **RESPITE**

Respite can be provided in the individual's home or private residence, or in a licensed respite care facility.

**Respite in the home** can be utilized to assist the individual in their home **or** in the community.

**Center-based respite** care is provided to an individual who is unable to care for themselves, on a short-term basis, due to the absence or need for relief of those persons who normally provide the care to the individual.

# LIMITS FOR RESPITE

Unit: 15 minutes

Annual Service Limit: 428 units

Rate: \$3.65

HIPAA code: T1005 (Center Based Respite)

S5125 (In- home Respite)

# PERSONAL EMERGENCY RESPONSE SYSTEM

A **Personal Emergency Response System (PERS)** is an electronic device connected to the participant's phone, which enables a participant to secure help when needed. The system is programmed to send a signal to the response center once a "help" button is activated.

# LIMITS FOR PERS

#### > PERS Installation

Unit: one time

Annual Service Limit: 1 in current residence and 1 each time participant

moves to new residence

■ Rate: \$30.00

■ HIPAA code: Z0058

#### > PERS Monthly Monitoring

Unit: monthly

Annual Service Limit: 12 Units

■ Rate: \$28.00

■ HIPAA Code: Z0059

# HOUSING STABILIZATION

**Housing Stabilization services** enables individuals who receive waiver the ability to maintain their own housing as set forth in the participant's approved POC. Services must be provided in a community setting.

#### **➢Only available to waiver individuals:**

residing in a State of Louisiana Permanent Supportive Housing Unit

#### OR

• linked for the State of Louisiana Permanent Supportive Housing selection process

# HOUSING STABILIZATION TRANSITION

**Housing stabilization transition** enables individuals who are transitioning into Permanent Supportive Housing (PSH) unit, including those transitioning from institutions, to secure their own housing.

#### **➢Only available to waiver individuals:**

- residing in a State of Louisiana Permanent Supportive Housing (PSH) Unit
   OR
- linked for the State of Louisiana Permanent Supportive Housing selection process

# LIMITS FOR HOUSING STABILIZATION/TRANSITION

Unit: 15 minutes

Annual service limits:

Housing Stabilization Transition: 72 units

HIPAA code: Z0649

Housing Stabilization:93 units

HIPAA code: Z0648

Rate: \$15.11

# **CHANGES TO SERVICES**



# **CHANGES SUMMARY**

# Effective January 1, 2016

- Service Unit changes to the following services:
  - Day Habilitation
  - Prevocational Services
  - Supported Employment Individual Job Assessment, Discovery and Development
  - Supported Employment -Group Employment Job Assessment, Discovery and Development
  - Supported Employment- Individual Job, Self Employment or Microenterprise Initial job support and retention

Day Habilitation activities should assist the individual to gain their desired community living experience, including the acquisition, retention or improvement in self-help, socialization and adaptive skills and to provide the individual an opportunity to contribute to his or her community.

Day Habilitation activities should be educational or recreational in nature.

# REQUIREMENTS FOR DAY HABILITATION

# \*\*\*FOCUS SHOULD BE ON THE PERSON CENTERED PLANNING PROCESS WHICH ALLOWS THE PERSON A CHOICE IN HOW THEY SPEND THEIR DAY

- ➤ Should focus on the individual's interests such as hobbies, clubs, sports, or civic activities
- Should occur in a variety of community settings such as at the local recreational department, gardening club, library ETC. (Not just at the facility)
- ➤ Should allow for volunteering in the community

- May be coordinated with needed therapies in the individual's person-centered Plan of Care such as Physical Therapy, Occupational Therapy, Speech or any other therapies
- ➤ May include supports designed to maintain skills and functioning and to slow or prevent regression such as practicing certain skills

Individuals of retirement age may be supported in senior community activities or other meaningful retirement activities in the community, through such agencies as the Council on Aging, or other senior groups offered through churches etc.

- Career planning may be a component of the participant's plan and may be used to develop learning opportunities and career options consistent with the person's skills and interests.
  - This should be considered for people who are interested in work but not immediately wanting to pursue work
  - Career exploration activities could occur

# RESTRICTIONS FOR DAY HABILITATION

- ➤ Prevocational services or Individual Supported Employment services CAN be provided on the same day as Day Habilitation but CANNOT be provided during the same hours of the day
- ➤ Cannot equal more than 5 hours TOTAL for all vocational services billed on the same day
- ➤ Group Employment CAN NOT be provided on the same service day since this service unit is 1 plus hours

# LIMITS FOR DAY HABILITATION

Unit: 15 minutes

Annual Service Limits: 4800 units

#### Rate-:

**1/1-** \$3.77

**1**/2-4- \$2.97

**1**/5-8- \$2.15

#### **NEW HIPAA codes:**

■ 1/1- T2021/ TT

■ 1/2-4- T2021/UQ

■ 1/5-8- T2021/No Modifier

# **PREVOCATIONAL**

**Prevocational services** are intended to develop and teach general, non-specific strengths and skills that contribute to the employability in paid employment in integrated community settings.

Prevocational services are designed to create a "path" to integrated community employment for which an individual is compensated not less than the customary wage and level of benefits by the employer for the same or similar work performed by individuals without disabilities.

# **PREVOCATIONAL**

- > Develops and teaches general skills such as but not limited to:
  - ability to communicate effectively with supervisors, co-workers, and customers;
  - accepted community workplace conduct and dress;
  - ability to follow directions and attend to tasks;
  - workplace problem solving skills
  - general workplace safety
  - mobility training

# REQUIREMENTS FOR PREVOCATIONAL

- ➤ MUST have an employment goal as part of their POC and service plan
- ➤ Career Planning MUST be a major component
- ➤ Provided in a VARIETY of locations in the community
- ➤ All activities should NOT take place in a fixed site facility
- ➤ Volunteering MUST be part of this service
- ➤ Activities MUST support their employment goal

# REQUIREMENTS FOR PREVOCATIONAL

- ➤ Career Planning MUST be a major component
- ➤ All career planning activities should be focused on building a plan for a path to community employment at the highest level for each participant

### **PREVOCATIONAL**

- ➤ Career Planning includes activities focused on the individual becoming employed to their highest ability such as:
  - vocational assessment and discovery process,
  - ongoing career counseling
  - benefits planning,
  - assessments as needed (i.e. assistive technology in the work place),
  - job shadowing,
  - other individualized activities that may assist the individual in deciding upon an employment goal

# RESTRICTIONS FOR PREVOCATIONAL

- ➤ Day habilitation Services or Individual Supported Employment services CAN be provided on the same day as Prevocational services but CANNOT be provided during the same hours of the day
- Cannot equal more than 5 hours TOTAL for all vocational services billed on the same day
- ➤ Group Employment CAN NOT be provided on the same service day since this service unit is I plus hours

### LIMITS FOR PREVOCATIONAL

Unit: 15 minutes

Annual Service Limits: 4800 units

Rates:

1/1- \$3.77

1/2-4- \$2.51

1/5-8- \$1.69

**NEW HIPAA Codes:** 

1/1- T2025/TT

1/2-4- T2025/UQ

1 /5-8- T2025/ No Modifier

Ongoing supports provided to participants who, because of their disabilities, need intensive on-going support to obtain and maintain an individual job in **COMPETITIVE** or customized employment or self-employment in an **INTEGRATED** work setting in the **GENERAL**WORKFORCE where the person is **COMPENSATED AT OR ABOVE THE**MINIMUM WAGE but not less than the customary wage and level of benefits paid by the employer for the same or similar work performed by individuals without disabilities.

- ➤ Includes Self-Employment, including Home-Based Self- Employment
- ➤ Does **NOT** include volunteer jobs
- ➤ Does **NOT** include facility-based or other types of vocational 'work' that is furnished in specialized facilities that are not part of the general work place

➤ Career Planning may be a component of supported employment services and should include activities focused on the participant becoming employed to their highest ability. Some examples include:

- Ongoing career counseling
- Benefits planning
- Assistive technology evaluations
- Other things that may help the individual develop a career path

## REQUIREMENTS SUPPORTED EMPLOYMENT INDIVIDUAL

➤ Individuals looking for individual jobs in the community must receive the initial job assessment, development and job coaching services through Louisiana Rehabilitation Services (LRS)

➤ MUST be referred to LRS by the Support Coordinator

(If LRS denies the individual services, a letter stating this must be made a part of the individual's file and then the waiver funding can be utilized if it is still believed that the individual can work)

- ➤Once the individual has an open case with LRS, the SC will follow along to ensure the individual is following through with the process to find employment
- ➤Once the individual is working and is deemed working with their least amount of supports through LRS, their case will be closed with LRS
- ➤ Upon closure from LRS, waiver funding will begin to be utilized for indefinite job follow-along and retention services

- ➤ LRS or IDEA initial job support services must be exhausted prior to using waiver funding
- ➤Once case is closed with LRS, waiver funding picks up to provide the on —going Job Retention
- ➤ Ticket to Work (TTW) Outcome and Milestone payments can be received as it's not in conflict with Medicaid services rendered because TTW and Milestone payments are made for an outcome and not service delivery

#### **≻**Components of SE:

- vocational/job related assessment
- discovery
- person centered employment planning
- job development
- negotiation with prospective employers
- job analysis
- job carving, training and systematic instructions

#### **≻**Components of SE:

- job placement
- job coaching
- benefits support, training and planning
- transportation
- asset development
- career advancement services
- other workplace support services including services not specifically related to job skill training that enable the waiver participant to be successful in integrating into the job setting

- **➤** Broken into 2 phases:
  - 1. Assessment, Discovery, and Development
  - 2. Initial Job Support and Retention (follow along)

## RESTRICTIONS FOR SUPPORTED EMPLOYMENT INDIVIDUAL

- ➤ Day habilitation Services or Prevocational CAN be provided on the same day as Individual SE but CANNOT be provided during the same hours of the day
- Cannot equal more than 5 hours TOTAL for all vocational services billed on the same day
- ➤ Group Employment CAN NOT be provided on the same service day since this service unit is I plus hours

## LIMITS FOR INDIVIDUAL SUPPORTED EMPLOYMENT

1. Individual Assessment, Discovery, and Development:

Unit: 15 minutes

Annual Service Limits: 2880 units

Rate: \$3.96

NEW HIPAA Code: H2023/ Modifier-UK

## LIMITS FOR INDIVIDUAL SUPPORTED EMPLOYMENT

2. Individual Initial Job Support and Retention (follow along):

Unit: 15 minute increments

Annual Service Limits: 960 units

Rate: \$11.88

NEW HIPAA Code: H2023/ Modifier- TS

Employment supports provided to individuals in **REGULAR BUSINESS**, **INDUSTRY AND COMMUNITY SETTINGS** for groups of 2-8 individuals, that promotes **INTEGRATION** into the workplace and interaction between individuals with disabilities and individuals without disabilities in those workplaces.

The outcome of this service is sustained paid employment and work experiences leading to further career development and individual integrated community-based employment where individuals are compensated at or above the minimum wage, but not less than the customary wage and level of benefits paid by the employer for the same or similar work performed by individuals without disabilities.

- > Does **NOT** include volunteer work
- ➤ Does **NOT** include vocational services provided in facility based work settings

For any newly created Group/Enclave, LRS funding must be considered and individuals may have to be referred to LRS dependent on the group definition.

- ➤ Career Planning may be a component of supported employment services and should include activities focused on the participant becoming employed to their highest ability. Some examples include:
  - Ongoing career counseling
  - Benefits planning
  - Assistive technology evaluations
  - Other things that may help the individual develop a career path

#### **≻**Components of SE:

- vocational/job related assessment
- discovery
- person centered employment planning
- job development
- negotiation with prospective employers
- job analysis
- job carving, training and systematic instructions

#### **≻**Components of SE:

- job placement
- job coaching
- benefits support, training and planning
- transportation
- asset development
- career advancement services
- other workplace support services including services not specifically related to job skill training that enable the waiver participant to be successful in integrating into the job setting

- ➤ Broken into 2 phases:
  - 1. Assessment, Discovery, and Development
  - 2. Initial Job Support and Retention (follow along)

## RESTRICTIONS FOR SUPPORTED EMPLOYMENT GROUP

- 1. Group Employment Job Assessment, Discovery and Development
- ➤ Day Habilitation Services or Prevocational services CAN be provided on the same day as Group Employment Job Assessment, Discovery and Development but CANNOT be provided during the same hours of the day
- Cannot equal more than 5 hours total for all vocational services billed on the same day

### LIMITS FOR SUPPORTED EMPLOYMENT GROUP

#### 1. Group Assessment, Discovery, and Development:

Unit: 15 minutes

Annual Service Units: 480 units

Rate: \$3.31

NEW HIPAA Code: H2023

## RESTRICTIONS FOR SUPPORTED EMPLOYMENT GROUP

#### 2. Group follow-along

➤ Day Habilitation Services, Prevocational or Individual SE services CAN NOT be provided on the SAME DAY as Group follow-along

### LIMITS FOR SUPPORTED EMPLOYMENT GROUP

#### 2. Group follow-along

Unit: 1 hour or more

Annual Service Limits: 240 units

Rate:

Group 1/1-2 \$70.35 Group 1/3-4 \$57.26 Group 1/5-8 \$42.85

**HIPAA Codes-**

Group 1/1-2 H2026- Modifier- TT
Group 1/3-4 H2026- Modifier- UQ
Group 1/5-8 H2026- No Modifier

# CHANGES TO RATES AND CODES

TYPE OF SERVICE	PROVIDER TYPE	HIPPA CODE NAME	SERVICE DESCRIPTION	OLD HIPAA CODE	OLD MODIFIER	_	ANNUAL SERVICE LIMITS	RATE	NEW HIPAA CODE	NEW MODIFIER	NEW BILLING UNIT	01/01/20 16 RATE	LIMITS
32	98	Employment	Individual Job Self- Employment or Microenterprise Job Assessment, Discovery and Development	H2024	UK	6 plus	120	\$95.02	H2023	UK	6 plus	\$3.96	2880
32	98	Employment	Group Employment Job Assessment, Discovery and Development	H2024	NO MOD	6 plus	20	\$79.49	H2023	NO MOD	6 plus	\$3.31	480
32	98	Employment	Individual Job, Self- Employment or Microenterprise Initial Job Support and Retention	H2026	TS	1 plus	240	\$47.52	H2023	TS	1 plus	\$11.88	960
32	14	•	Day Habilitation One staff to one participant	T2020	TT	5 plus	240-254	\$75.38	T2021	TT	15 min	\$3.77	4800
32	14	•	Day Habilitation One staff to two-four participant ratio	T2020	UQ	5 plus	240-254	\$59.39	T2021	UQ	15 min	\$2.97	4800
32	14	•	Day Habilitation One staff to five to eight participant ratio	T2020	NO MOD	5 plus	240-254	\$42.95	T2021	NO MOD	15 min	\$2.15	4800
32	13		Prevocational services one staff to one participant ration	T2014	TT	5 plus	240 +	\$75.38	T2025	TT	15 min	\$3.77	4800
32	13	Habilitation	Prevocational services one staff to two to foour participant ration	T2014	UQ	5 plus	240 +	\$50.25	T2025	UQ	15 min	\$2.51	4800
32	13	Habilitation	Prevocational services one staff to five to eight participant ratio	T2014	NO MOD	5 plus	240 +	\$33.81	T2025	NO MOD	15 min	\$1.69	4800

## ADDITION OF RESERVED CAPACITY



### ADDITION OF RESERVED CAPACITY

- ➤ Opportunities were reserved for the following:
  - 20-Priority Opportunities
  - 50- Transition from School to Work Opportunities

### PRIORITY OPPORTUNITIES

#### "Priority" is defined as:

A change in circumstances of the individual and/or their caregiver, rendering the natural and community support system that is currently in place, unable to meet the individual's needs and will require services in order to sustain the individual in the community.

### CRITERIA

- ➤ Have a developmental disability
- ➤ Meet the financial eligibility for Medicaid
- ➤ Meet the ICF/ID level of care
- ➤ Assurances that health and welfare of the individual can be maintain in community with provision of Supports Waiver services
- ➤ Be determined by the Local Governing Entity (LGE) office as someone who meets the requirements for a "priority" opportunity

# TRANSITION FROM SCHOOL TO WORK OPPORTUNITIES

#### Transition from School to Work is defined as:

An individual, who is at least 18 years of age, that is exiting high school and wanting to obtain an individualized, integrated job in the community, earning at least minimum wage or better, who will require on going Supported Employment services.

### CRITERIA

- ➤ Have a developmental disability
- ➤ Meet the financial eligibility for Medicaid
- ➤ Meet the ICF/ID level of care
- ➤ Assurances that health and welfare of the individual can be maintain in community with provision of Supports Waiver services
- >Exiting high school
- ➤ Goal of an individual, integrated job in the community
- > Require supports to obtain and maintain the job in the community
- ➤ Be determined by the Local Governing Entity (LGE) office as someone who meets the requirements for a "priority" opportunity

## QUESTIONS

Supports Waiver Information can be found at the following link:

http://new.dhh.louisiana.gov/index.cfm/page/1828

Rosemary Morales rosemary.morales@la.gov